Case 2:07-cv-02534-ABC-JC

Document 105-3

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- 1. This Response is subject to all objections ordinarily available if such statements or documents were offered in court. All such objections are hereby expressly reserved and may be interposed at the time of trial or at any other time. By providing this Response, Ticketmaster is not making any incidental or implied admissions regarding the content of any document requested. No response or objection to any Request herein should be taken as an admission that Ticketmaster admits the existence of any fact set forth in or assumed by the Request, or that such response or objection constitutes admissible evidence. No response to any Request is intended to be, nor shall any response be construed as, a waiver by Ticketmaster of all or any part of any objection to any request.
- 2. Ticketmaster's research, discovery, and preparation for trial in this matter is ongoing and is not yet complete. This Response is based upon the current state of Ticketmaster's pre-trial preparation and the investigation that it has conducted to date. Ticketmaster anticipates that its continuing discovery and investigation may reveal information and documents not presently known to it, upon which Ticketmaster may rely during trial. Accordingly, this Response is made without prejudice to Ticketmaster's rights to produce documents at a later date and to introduce them at the time of trial.
- 3. Ticketmaster objects to the "Definitions" and "Instructions" in the Requests to the extent that they are inconsistent with and/or seek to impose obligations beyond those imposed by the Federal Rules of Civil Procedure.
- 4. Ticketmaster objects to the "Definitions" and "Instructions" in the Requests to the extent that they are vague, ambiguous, and unintelligible.
- 5. Ticketmaster objects to each Request to the extent it seeks documents or information protected from discovery by the attorney-client privilege or the attorney work product doctrine.
- 6. Ticketmaster objects to each Request to the extent it seeks to discover trade secrets and/or any other private, sensitive, confidential, proprietary,

and/or commercial information, the disclosure of which could be damaging to the business or property of Ticketmaster, Ticketmaster' customers or contractors, or other related business entities.

- 7. Ticketmaster objects to each Request to the extent that it violates the right of privacy of Plaintiff or any third party under the United States Constitution, the California Constitution, and applicable statutes.
- 8. Ticketmaster objects to each Request to the extent it seeks the disclosure or production of personal records regarding consumers without proper notification to the consumer.
- 9. Ticketmaster objects to all the Requests to the extent that they are vague, ambiguous, and unintelligible in that the manner in which specific requests are phrased creates confusion given the issues involved in the litigation.
- 10. Ticketmaster objects to all the Requests to the extent they are unduly burdensome and/or oppressive.
- 11. Ticketmaster objects to all the Requests to the extent they are overbroad as to time or scope.

Each of the general responses and objections asserted above (the "General Responses and Objections") applies to each Request where appropriate and are incorporated into each of Ticketmaster's responses below as though set forth in full.

RESPONSES TO REQUESTS FOR PRODUCTION OF DOCUMENTS REQUEST FOR PRODUCTION NO. 1:

Any and all DOCUMENTS which refer, reflect or relate to YOUR method of determining convenience charges for tickets sold on ticketmaster.com.

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TICKETMASTER L.L.C.'S RESPONSES TO REQUESTS FOR PRODUCTION (SET ONE)

RESPONSE TO REQUEST FOR PRODUCTION NO. 1:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "method". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 2:

Any and all DOCUMENTS which refer, reflect or relate to all factors considered by YOU in determining convenience charges for tickets purchased on ticketmaster.com.

RESPONSE TO REQUEST FOR PRODUCTION NO. 2:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "considered". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and

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TICKETMASTER L.L.C.'S RESPONSES TO REQUESTS FOR PRODUCTION (SET ONE)

oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 3:

Any and all DOCUMENTS which refer, reflect or relate to the identity of all PERSONS involved in the decision making process of determining convenience charges for tickets purchased on ticketmaster.com.

RESPONSE TO REQUEST FOR PRODUCTION NO. 3:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "decision making process". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 4:

Any and all DOCUMENTS which refer, reflect or relate to whether internet security costs are factored into YOUR convenience charges.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 4:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrases "internet security costs" and "factored". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Convenience charges are based, among other things, on Plaintiff's cost of doing business, which is in turn affected by the cost of, among other things, Plaintiff's attempt to maintain a secure website. Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no documents currently within its possession, custody or control that identify the cost of attempting to maintain a secure website as a specific factor in determining convenience charges.

REQUEST FOR PRODUCTION NO. 5:

Any and all DOCUMENTS which refer, reflect or relate to whether the costs associated with paying YOUR information technology staff are factored into YOUR convenience charges.

RESPONSE TO REQUEST FOR PRODUCTION NO. 5:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "factored". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Convenience charges are based, among other things, on Plaintiff's cost of doing business, which is in turn affected by the cost of, among other things, paying Plaintiff's information technology staff. Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no documents currently within its possession, custody or control that identify the cost of paying its information technology staff as a specific factor in determining convenience charges.

REQUEST FOR PRODUCTION NO. 6:

Any and all DOCUMENTS which refer, reflect or relate to any research which YOU conducted in determining convenience charges for tickets sold on ticketmaster.com.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 6:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "research". Plaintiff further objects to this request to the extent it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive. proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 7:

Any and all DOCUMENTS which refer, reflect or relate to any interviews YOU gave to the media regarding the "Hannah Montana/Miley Cyrus Best of Both Worlds" tour in the year 2007.

RESPONSE TO REQUEST FOR PRODUCTION NO. 7:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "research". Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and

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oppressive. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, unprivileged responsive documents available for inspection.

REQUEST FOR PRODUCTION NO. 8:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with the Attorney General of Arkansas, Dustin McDaniel.

RESPONSE TO REQUEST FOR PRODUCTION NO. 8:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, unprivileged responsive documents available for inspection.

REQUEST FOR PRODUCTION NO. 9:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with the Attorney General of Missouri, Jay Nixon.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 9:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, unprivileged responsive documents available for inspection.

REQUEST FOR PRODUCTION NO. 10:

Any and all DOCUMENTS which refer, reflect or relate to the purpose of the CAPTCHA page on the ticketmaster.com website, including, but not limited to emails, internal memoranda, meeting notes, manuals, handbooks and training materials.

RESPONSE TO REQUEST FOR PRODUCTION NO. 10:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

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Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 11:

Any and all DOCUMENTS which refer, reflect or relate to any copyrights which YOU own in the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 11:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents pertaining to the copyrights alleged in the operative complaint available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 12:

Any and all DOCUMENTS which refer, reflect or relate to any claim that YOU have made for loss of goodwill from January 1, 2002 to present, including,

but not limited to corporate tax returns, financial statements and profit and loss statements.

RESPONSE TO REQUEST FOR PRODUCTION NO. 12:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it is vague, ambiguous and unintelligible, including but not limited to the phrase "any claim that YOU have made for loss of goodwill." Plaintiff further objects to this request to the extent it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

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REQUEST FOR PRODUCTION NO. 13:

Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed regarding the use of "spiders" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 13:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request because it is vague and ambiguous. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this

request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 14:

Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed regarding the use of "robots" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 14:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request because it is vague and ambiguous. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents

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available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 15:

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Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed regarding the use of "bots" on the ticketmaster.com web site.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 15:

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Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible Plaintiff further objects to this request because it is vague and evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 16:

Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed regarding the use of "automatic devices" on the ticketmaster.com website.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 16:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible Plaintiff further objects to this request because it is vague and evidence. Plaintiff further objects to this request on the ground that it is ambiguous. overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 17:

Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed regarding the use of "automated processes" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 17:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible Plaintiff further objects to this request because it is vague and evidence. Plaintiff further objects to this request on the ground that it is ambiguous.

overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 18:

Any and all DOCUMENTS which refer, reflect or relate to any investigation that YOU have performed with respect to RMG Technologies, Inc., a Delaware corporation.

RESPONSE TO REQUEST FOR PRODUCTION NO. 18:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents

available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 19:

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Any and all DOCUMENTS which refer, reflect or relate to RMG Technologies, Inc., a Delaware corporation.

Responses and Objections as though fully set forth herein. Plaintiff further objects

to this request to the extent that it seeks information neither relevant to the subject

matter of this litigation nor reasonably calculated to lead to the discovery of

admissible evidence. Plaintiff further objects to this request on the ground that it is

vague and ambiguous. Plaintiff further objects to this request on the ground that it

is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this

request on the ground that it seeks the production of documents containing

confidential, sensitive, proprietary, commercial, business and financial information.

Plaintiff further objects to this request to the extent that it seeks documents

as follows: Plaintiff will make all relevant, non-privileged responsive documents

available for inspection under mutually agreeable terms, following entry of a

Subject to and without waiving the foregoing objections, Plaintiff responds

protected by attorney-client privilege or the work-product doctrine.

Plaintiff incorporates by reference each and every one of the General

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RESPONSE TO REQUEST FOR PRODUCTION NO. 19:

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REQUEST FOR PRODUCTION NO. 20:

mutually agreeable protective order.

Any and all DOCUMENTS which refer, reflect or relate to any communications between YOU and Chris Kovach.

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Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 21:

Any and all DOCUMENTS which refer, reflect or relate to the settlement agreement between YOU and Chris Kovach, as referenced in YOUR motion for preliminary injunction in this matter.

RESPONSE TO REQUEST FOR PRODUCTION NO. 21:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff

further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 22:

Any and all DOCUMENTS which refer, reflect or relate to any purchase of tickets that Chris Kovach or anyone on his behalf made on ticketmaster.com prior to May of 2007.

RESPONSE TO REQUEST FOR PRODUCTION NO. 22:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 23:

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Any and all DOCUMENTS which refer, reflect or relate to any purchase of tickets that Chris Kovach or anyone on his behalf made on ticketmaster.com subsequent to May of 2007.

RESPONSE TO REQUEST FOR PRODUCTION NO. 23:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

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REQUEST FOR PRODUCTION NO. 24:

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Any and all DOCUMENTS which refer, reflect or relate to the first time YOU learned that RMG's devices were allegedly being used on ticketmaster.com.

Responses and Objections as though fully set forth herein. Plaintiff further objects

to this request to the extent that it seeks information neither relevant to the subject

matter of this litigation nor reasonably calculated to lead to the discovery of

admissible evidence. Plaintiff further objects to this request on the ground that it is

vague and ambiguous, including but not limited to the phrase "RMG's devices."

Plaintiff further objects to this request on the ground that it seeks the production of

Plaintiff incorporates by reference each and every one of the General

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RESPONSE TO REQUEST FOR PRODUCTION NO. 24:

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documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 25:

Any and all DOCUMENTS which refer, reflect or relate to any technological measure that YOU have taken to stop the use of "spiders" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 25:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 26:

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Any and all DOCUMENTS which refer, reflect or relate to any technological measure that YOU have taken to stop the use of "robots" on the ticketmaster.com website.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 26: Plaintiff incorporates by reference each and every one of the General

Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 27:

Any and all DOCUMENTS which refer, reflect or relate to any technological measure that YOU have taken to stop the use of "bots" on the ticketmaster.com website.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 27:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 28:

Any and all DOCUMENTS which refer, reflect or relate to any technological measure that YOU have taken to stop the use of "automatic devices" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 28:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive,

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proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 29:

Any and all DOCUMENTS which refer, reflect or relate to any technological measure that YOU have taken to stop the use of "automated processes" on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 29:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 30:

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Any and all DOCUMENTS which refer, reflect or relate to any measures YOU took to calculate the actual damages that YOU would incur in the event that a user of ticketmaster.com accessed more than 1,000 pages of the ticketmaster.com website in any twenty four (24) hour period.

RESPONSE TO REQUEST FOR PRODUCTION NO. 30:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "any measures YOU took". Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no non-privileged documents currently within its possession, custody or control that are responsive to this Request.

REQUEST FOR PRODUCTION NO. 31:

Any and all DOCUMENTS which refer, reflect or relate to the identity of any PERSON who performed any calculation on YOUR behalf as to the actual damages that YOU would incur in the event that a user of ticketmaster.com accessed more than 1,000 pages of the ticketmaster.com website in any twenty four (24) hour period.

RESPONSE TO REQUEST FOR PRODUCTION NO. 31:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "reflect or relate to the identity of". Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no non-privileged documents currently within its possession, custody or control that are responsive to this Request.

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REQUEST FOR PRODUCTION NO. 32:

Any and all DOCUMENTS which refer, reflect or relate to any monies that YOU have spent on technological measures that YOU have taken to stop the use of spiders, robots, bots, automatic devices or automated processes on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 32:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is

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vague and ambiguous, including but not limited to the phrase "refer, reflect or relate to any monies". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 33:

Any and all DOCUMENTS which refer, reflect or relate to any PERSON who YOU have employed, either as an employee or an independent contractor, in an attempt to stop the use of spiders, robots, bots, automated devices or automated processes on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 33:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "employed . . . in an attempt". Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request

to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 34:

Any and all DOCUMENTS which refer, reflect or relate to any money that you have paid to any PERSON who YOU have employed, either as an employee or an independent contractor, in an attempt to stop the use of spiders, robots, bots, automated devices or automated processes on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 34:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrases "refer, reflect or relate to any money" and "employed . . . in an attempt". Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 35:

Any and all DOCUMENTS which refer, reflect or relate to any complaints that any of YOUR CLIENTS have made to YOU regarding the use of spiders, robots, bots, automated devices or automated processes on the ticketmaster.com website.

RESPONSE TO REQUEST FOR PRODUCTION NO. 35:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "complaints". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 36:

Any and all DOCUMENTS which refer, reflect or relate to any complaints that any of YOUR CLIENTS have made to YOU regarding YOUR inability to distribute tickets in a fair and equitable manner.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 36:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "complaints". Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 37:

Any and all DOCUMENTS which refer, reflect or relate to any complaints that any of YOUR CUSTOMERS have made to YOU regarding YOUR inability to distribute tickets in a fair and equitable manner.

RESPONSE TO REQUEST FOR PRODUCTION NO. 37:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not

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limited to the term "complaints". Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 38:

Any and all DOCUMENTS which refer, reflect or relate to the number of tickets available for retail sale for each concert on the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" from January 1, 2007 through February 2008.

RESPONSE TO REQUEST FOR PRODUCTION NO. 38:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "number of tickets available for Plaintiff further objects to this request on the ground that it is retail sale".

compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 39:

Any and all DOCUMENTS which refer, reflect or relate to the number of tickets available for retail sale to fan club members for each concert on the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" from January 1, 2007 through February 2008.

RESPONSE TO REQUEST FOR PRODUCTION NO. 39:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrase "number of tickets available for retail sale". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

as follows: Plaintiff will make all relevant, non-privileged responsive documents

available for inspection under mutually agreeable terms, following entry of a

Subject to and without waiving the foregoing objections, Plaintiff responds

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REQUEST FOR PRODUCTION NO. 40:

mutually agreeable protective order.

Any and all DOCUMENTS which refer, reflect or relate to the number of tickets available for retail sale to the general public for each concert on the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" from January 1, 2007 through February 2008.

RESPONSE TO REQUEST FOR PRODUCTION NO. 40:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the phrases "number of tickets available for retail sale" and "general public". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 41:

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Any and all DOCUMENTS which refer, reflect or relate to the number of tickets retained by Miley Cyrus for each concert on the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" from January 1, 2007 through February 2008.

RESPONSE TO REQUEST FOR PRODUCTION NO. 41:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "retained". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no documents currently within its possession, custody or control that are responsive to this Request.

REQUEST FOR PRODUCTION NO. 42:

Any and all DOCUMENTS which refer, reflect or relate to the number of tickets retained by the promoters of the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" for all concerts of the tour from January 1, 2007 through February 2008.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 42:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "retained". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no documents currently within its possession, custody or control that are responsive to this Request.

REQUEST FOR PRODUCTION NO. 43:

Any and all DOCUMENTS which refer, reflect or relate to the number of tickets retained by the venues where the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" occurred for all concerts of the tour from January 1, 2007 through February 2008.

RESPONSE TO REQUEST FOR PRODUCTION NO. 43:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible

evidence. Plaintiff further objects to this request on the ground that it is vague and ambiguous, including but not limited to the term "retained". Plaintiff further objects to this request on the ground that it is compound, overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff has conducted a diligent search and reasonable inquiry during its effort to comply with this Request and has no documents currently within its possession, custody or control that are responsive to this Request.

REQUEST FOR PRODUCTION NO. 44:

Any and all DOCUMENTS which refer, reflect or relate to all tickets to the "Hannah Montana & Miley Cyrus: Best-of Both Worlds Tour" which YOU sold on the auction portion of the ticketmaster.com website from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 44:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-

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client privilege or the work-product doctrine. Plaintiff further objects to this request on the grounds that it is premature at this time, given Plaintiff's pending motion to dismiss Defendant's counter-claim.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 45:

Any and all DOCUMENTS which refer, reflect or relate to the price of each ticket to the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" which YOU sold on the auction portion of the ticketmaster.com website from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 45:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 46:

Any and all DOCUMENTS which refer, reflect or relate to all tickets to the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" which were sold on TicketExchange portion of the ticketmaster.com website from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 46:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

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REQUEST FOR PRODUCTION NO. 47:

Any and all DOCUMENTS which refer, reflect or relate to all convenience charges YOU were paid as a result of sales on the TicketExchange portion of the ticketmaster.com website for the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour" from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 47:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects

to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request to the extent that it seeks documents protected by attorneyclient privilege or the work-product doctrine. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 48:

Any and all DOCUMENTS which refer, reflect or relate to any agreements you had with any PERSON to sell tickets to the "Hannah Montana & Miley Cyrus: Best of Both Worlds Tour."

RESPONSE TO REQUEST FOR PRODUCTION NO. 48:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

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REQUEST FOR PRODUCTION NO. 49:

Any and all DOCUMENTS which refer, reflect or relate to any tickets purchased by or on behalf of Thomas J. Prior on the ticketmaster.com website from February 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 49:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

REQUEST FOR PRODUCTION NO. 50:

Any and all DOCUMENTS which refer, reflect or relate to any tickets purchased by or on behalf of Gary Charles Bonner on the ticketmaster.com website from February 1, 2007 to present.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 50:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

Subject to and without waiving the foregoing objections, Plaintiff responds as follows: Plaintiff will make all relevant, non-privileged responsive documents available for inspection under mutually agreeable terms, following entry of a mutually agreeable protective order.

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REQUEST FOR PRODUCTION NO. 51:

Any and all DOCUMENTS which refer, reflect or relate to any tickets purchased by or on behalf of Designer Tickets on the ticketmaster.com website from February 1, 2007 to present.

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RESPONSE TO REQUEST FOR PRODUCTION NO. 51:

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Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request to the extent that it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it is

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overbroad, unduly burdensome and oppressive. Plaintiff further objects to this request on the ground that it seeks the production of documents containing confidential, sensitive, proprietary, commercial, business and financial information. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request to the extent that it seeks documents protected by attorney-client privilege or the work-product doctrine.

REQUEST FOR PRODUCTION NO. 52:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with Barry's Tickets, located in Los Angeles, California, regarding the possible sale of the Barry's Tickets business to YOU.

RESPONSE TO REQUEST FOR PRODUCTION NO. 52:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

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REQUEST FOR PRODUCTION NO. 53:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with Sea Coast Ticket Agency, Inc. located in Portsmouth, New Hampshire, regarding the possible sale of the Sea Coast Ticket Agency business to YOU.

RESPONSE TO REQUEST FOR PRODUCTION NO. 53:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 54:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with Total Travel and Tickets in Florida regarding the possible sale of the Total Travel and Tickets business to YOU.

RESPONSE TO REQUEST FOR PRODUCTION NO. 54:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 55:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with Admit One, located in New York, new York regarding the possible sale of the Admit One business to YOU.

RESPONSE TO REQUEST FOR PRODUCTION NO. 55:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 56:

Any and all DOCUMENTS which refer, reflect or relate to any communications that YOU have had with As Off Music regarding the possible sale of the As Off Music business to YOU.

RESPONSE TO REQUEST FOR PRODUCTION NO. 56:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request on the ground that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the

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grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 57:

Any and all DOCUMENTS which refer, reflect or relate to any tickets that YOU have sold to Barry's Tickets in Los Angeles, California from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 57:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 58:

Any and all DOCUMENTS which refer, reflect or relate to any complementary tickets that YOU have given to Barry's Tickets in Los Angeles, California from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 58:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks

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ATTORNEYS AT LAW
LOS ANGELES

foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 59:

Any and all DOCUMENTS which refer, reflect or relate to any tickets that YOU have sold to Sea Coast Ticket Agency, located in Portsmouth, New Hampshire from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 59:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 60:

Any and all DOCUMENTS which refer, reflect or relate to any complementary tickets that YOU have given to Sea Coast Ticket Agency, located in Portsmouth, New Hampshire from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 60:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of

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LOS ANGELES

TICKETMASTER L.L.C.'S RESPONSES TO REQUESTS FOR PRODUCTION (SET ONE)

this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 61:

Any and all DOCUMENTS which refer, reflect or relate to any tickets that YOU have sold to Total Travel and Tickets, located in Florida, from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 61:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 62:

Any and all DOCUMENTS which refer, reflect or relate to any complementary tickets that YOU have given to Total Travel and Tickets, located in Florida from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 62:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 63:

Any and all DOCUMENTS which refer, reflect or relate to any tickets that YOU have sold to Admit One, located in New York, from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 63:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 64:

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Any and all DOCUMENTS which refer, reflect or relate to any complementary tickets that YOU have given to Admit One, located in New York, from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 64:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 65:

Any and all DOCUMENTS which refer, reflect or relate to any tickets that YOU have sold to As Off Music from January 1, 2007 to present.

RESPONSE TO REQUEST FOR PRODUCTION NO. 65:

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible evidence. Plaintiff further objects to this request to the extent that it lacks foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

REQUEST FOR PRODUCTION NO. 66:

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RESPONSE TO REQUEST FOR PRODUCTION NO. 66:

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Any and all DOCUMENTS which refer, reflect or relate to any complementary tickets that YOU have given to As Off Music from January 1, 2007 to present.

Plaintiff incorporates by reference each and every one of the General Responses and Objections as though fully set forth herein. Plaintiff further objects to this request because it seeks information neither relevant to the subject matter of this litigation nor reasonably calculated to lead to the discovery of admissible Plaintiff further objects to this request to the extent that it lacks evidence. foundation. Plaintiff further objects to this request on the ground that it violates the right to privacy of a third party. Plaintiff further objects to this request on the grounds that it is premature, given Plaintiff's pending motion to dismiss Defendant's counterclaim.

Dated: January 29, 2008

MANATT, PHELPS & PHILLIPS, LLP ROBERT H. PLATT

MARK S. LEE

DONALD R. BROWN

By:

Donald R. Brown

Attorneys for Plaintiff ΓΙCKETMASTER ĽĽL.C.

PROOF OF SERVICE

I, Karen K. Pickering, declare:

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I am a citizen of the United States and employed in Los Angeles County, California. I am over the age of eighteen years and not a party to the within-entitled action. My business address is 11355 West Olympic Boulevard, Los Angeles, California 90064-1614. On January 29, 2008, I served a copy of the within document(s):

PLAINTIFF TICKETMASTER L.L.C.'S RESPONSES TO RMG TECHNOLOGIES, INC.'S REQUESTS FOR PRODUCTION OF DOCUMENTS (SET ONE).

by transmitting via facsimile the document(s) listed above to the fax number(s) set
 forth below on this date before 5:00 p.m.

×	by placing the document(s) listed above in a sealed envelope with postage thereon
	fully prepaid, in the United States mail at Los Angeles, California addressed as set
	forth below.

	by placing the document(s) listed above in a sealed envelope and affixing a p	re-
	paid air bill, and causing the envelope to be delivered to a Golden State Over	night
	agent for delivery.	

by personally delivering the document(s) listed above to the person(s) at the
 address(es) set forth below.

by sendi	ng an electr	onic messag	e with	attached	PDF
by sendi	ing an electr	ome messag	C WILLI	attached	1 1/1.

David N. Tarlow, Esq. Law Offices of Coggan & Tarlow 1925 Century Park East, Suite 2320 Los Angeles, California 90067-2343 Tel. No. (310) 407-0922 Fax No. (310) 407-0923

Email: dnt@cogganlaw.com

I am readily familiar with the firm's practice of collection and processing correspondence for mailing. Under that practice it would be deposited with the U.S. Postal Service on that same day with postage thereon fully prepaid in the ordinary course of business. I am aware that on motion of the party served, service is presumed invalid if postal cancellation date or postage meter date is more than one day after date of deposit for mailing in affidavit.

I declare that I am employed in the office of a member of the bar of this court at whose direction the service was made.

Executed on January 29, 2008, at Los Angeles, California.

Karen K. Pickering

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